New visa application drop boxes in North Asia and South America

Immigration New Zealand and the Ministry of Foreign Affairs and Trade have introduced new visa application drop box services in North Asia and South America.

The drop boxes are available at the following New Zealand Diplomatic Missions:

- Tokyo (for Japan)
- Seoul (for South Korea)
- Santiago (for Central and South America)
- Sao Paulo (for Central and South America).

Customers are able to drop off, post or courier their visa application to these drop boxes, which are in addition to the drop box already in operation for Germany at the New Zealand Embassy in Berlin.

Applications will then be forwarded by the Diplomatic Mission to the relevant Visa Application Centre (VAC). Once processed by Immigration New Zealand, the finalised documentation will be sent back to the VAC where customers will be able to pick up their documents or arrange for a courier to have their documents returned directly to them.

VACs provide visa facilitation services only. They cannot provide immigration advice and have no influence over the outcome of an application for a New Zealand visa. That can only be decided by an INZ officer.

VACs improve customer service through quicker visa processing times.

Customers still have the option of sending their visa applications directly to the VACs. Using this option may result in a more timely decision as the application will reach the VAC more quickly. If customers choose to do this they are responsible for paying the associated postage or courier costs.

Location	Drop box contact details	VAC contact details
Tokyo	New Zealand Embassy Tokyo – Visa Application Drop Box 20-40 Kamiyama-cho, Shibuya-ku, Tokyo 150-0047, Japan **Phone**: +81 (03) 3467 2271	New Zealand Visa Application Centre Edificio Toko Building 4th Floor 2-3-14 Higashi Shinbashi Minato-ku, Tokyo, Japan **Office Hours**: Mon to Fri 08.00 - 14.00 **Phone**: +81 3 5733 3899 **Call centre hours**: Mon to Fri 09.00 - 15.00 **Email**: info.nzjp@vfshelpline.com **Website**: www.vfsglobal.com/newzealand/japan

Location	Drop box contact details	VAC contact details
Seoul	New Zealand Embassy Seoul – Visa Application Drop Box 8th floor Jeong Dong Building, Jeong-dong, Jung-gu, Seoul 100-784, South Korea **Phone:** +82 2 3701 7700	New Zealand Visa Application Centre 5F Danam Building Namdaemun-Ro 5Ga 120, Jung-Gu Seoul, South Korea **Office Hours**: Mon to Fri 08.00 - 13.30 **Phone**: +82 70 40440044 **Call centre hours:** Mon to Fri 09.00 - 15.00 **Email:** info.nzkr@vfshelpline.com **Website:**www.vfsglobal.com/newzealand/southkorea
Santiago	New Zealand Embassy Santiago – Visa Application Drop Box Isidora Goyenechea 3000, 12th floor, Las Condes, Santiago, Chile **Phone:** +56 22 616 30 00	New Zealand Visa Application Centre 1120 19th Street NW Suite No. 415 Washington DC 20036 **Phone:** +1 202 223 3400 **Office and call centre hours**: Mon to Fri 09.00 - 16.00 EST **Email:** ttswashingtonnz@ttepl.com **Website:** www.ttsnzvisa.com
Sao Paulo	New Zealand Trade and Enterprise Sao Paulo – Visa Application Drop Box Al. Campinas, 579, 15º andar , CEP 01404-000, Cerqueira Cesar, Sao Paulo, Brazil **Phone:** +55 11 3253 6296	New Zealand Visa Application Centre Washington DC details as above
Berlin	New Zealand Embassy Berlin Atrium 4th Floor Friedrichstrasse 60 Berlin 10117 Germany	New Zealand Visa Application Centre TT Visa Services Ltd 2nd Floor Mimet House 5A Praed Street London W2 1NJ **Office hours**: Mon to Fri 09.00 - 16.00 **Phone**: +44 207 262 0489 **Call centre hours**: Mon to Fri 09.00 - 16.00 **Email**: ttslondonnz@ttepl.com **Website**: www.ttsnzvisa.com